

DENNIS KEITH MC ALLISTER, R.Ph., FASHP

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- SPECIAL SKILLS:** Practice experience in community, hospital, homecare, and hospice pharmacy.
Successful practice management skills in all types of pharmacy practice.
Active in pharmacy legal and public affairs issues as a member of the Arizona State Board of Pharmacy and ASHP and NABP councils and committees.
Expert witness in pharmacy practice standard of care, negligence and malpractice.
- 2010-2019** Senior Director, Pharmacy Regulatory Affairs, Express Scripts, Government Affairs. Responsible for board of pharmacy relationships for the Express Scripts Enterprise in 18 states. Provide interpretations of legislation and regulations that may affect the business. Develop responses and testimony to state boards regarding proposed rules. Provide research of regulations regarding new business models, or application of business in a particular jurisdiction.
- 2008-2010** Pharmacist in charge, Humana Right Source Pharmacy #1. Responsible for quality improvement, regulatory, compliance and practice issues in a mail service environment. The pharmacy filled 35,000 prescriptions daily with a staff of 570 FTE.
- 2006-2008** Director of Pharmacy, Banner Desert Medical Center and The Children's Hospital at Banner Desert Medical Center. Responsible for direct leadership of the pharmacy services at this 600-bed tertiary medical center. Staff of 75 FTE personnel, central pharmacy and 2 satellite pharmacies. Beginning construction and development of a 200-bed pediatric addition and 3 additional satellite pharmacies. Serve as Chair, BHS Pharmacy Shared Leadership Council, and BHS Formulary Consensus Group.
- 2005** Clinical pharmacist consultant at Matria Healthcare, Women's and Children's Health Division. Responsible for providing pharmacist consultations for high risk obstetric patients in the home care environment. Also providing educational presentations regarding disease management issues in high risk obstetric patients.
- 2000 to 2005:** Assistant Dean at Midwestern University College of Pharmacy Glendale Campus. Responsible for provision of student support services including advising, EAP, awards, and career planning. Advisor to student professional organizations, and course coordinator, introduction to professional practice philosophies.
- 1998 to 2005** Director of Experiential Education at Midwestern University College of Pharmacy-Glendale Campus. Responsible for building and managing the Practice Experiential Program for an accelerated three-year PharmD. Program.
- 1983 to 1998:** Director of Pharmacy Services at Sierra Vista Community Hospital. As Director of Pharmacy Services, I was responsible for all phases of pharmacy in this active rural hospital, including management of the pharmacy department as a direct patient-care service. All pharmacists

practiced outcome-based pharmaceutical care from patient care plans. I instituted a complete information management system to include patient profiles, billing, MUE, QA/QI, and ambulatory services. The ambulatory services provided include, Medicare certified hospice, home infusion therapy, and an outpatient infusion center and a retail pharmacy. The pharmacy provided a pharmacokinetic monitoring service in concert with TPN monitoring and dosing adjustments in renal insufficiency. I implemented a hospital-wide, patient-controlled analgesia program; this included hardware evaluation, procedure development, and medical, nursing and pharmacy staff training. I direct and participate in numerous patient and staff education programs such as nursing pharmacology training and community drug education. I acted as representative to the local high school health care vocational program. I was a preceptor for the University of Arizona College of Pharmacy PharmD. Externship program, hosting students in six-week rotations during the last academic year of their PharmD. Program.

1980 to 1983:

Director of Pharmacy at Mountains Community Hospital, Lake Arrowhead, California.

I instituted the first full-time, on-premises pharmacy service in this 37-bed acute care hospital. I also designed and opened an ambulatory pharmacy adjacent to the hospital and managed the retail pharmacy in addition to the inpatient pharmacy. The pharmacies provided durable medical equipment and home oxygen services to the community.

1976 to 1980:

Chief of Pharmacy at USAF Clinic Los Angeles.

My responsibilities included all phases of clinical and administrative pharmacy in this busy ambulatory facility. I participated regularly in a hypertension and anti-coagulation management clinics.

EDUCATION:

B.S. in Pharmacy, June 1975, University of Minnesota.

Certificate in Basic Healthcare Administration, December 1987, Graduate Program in Healthcare Administration, Trinity University, San Antonio, Texas.

PROFESSIONAL:

Licensed to practice pharmacy in Minnesota, California, Arizona, Arkansas. Previously licensed in Louisiana, Nebraska, Tennessee, Kentucky, and Oregon and Texas.

Appointed to the Arizona State Board of Pharmacy by Governor Symington July 1995. Re-appointed for a second term in January 2001 by Governor Jane Dee Hull. Re-appointed for a third term by Governor Janet Napolitano in 2006. Appointed to a fourth term by Governor Jan Brewer in Jan. 2011. Re-appointed to a fifth term by Governor Doug Ducey. Served as President 1999, 2004, 2009 and 2015

Member in good standing, NABP, APhA, AzPA, ASPL

Held offices of President, Secretary, and Regional Director of Arizona Society of Health-system Pharmacists. Chairperson of Legislative, Management Contract, and Nominations Committees.

Clinical Instructor, University of Arizona College of Pharmacy. (PharmD. Clerkship Preceptor) Continuous appointment 1985-1998

Preceptor, Arizona State University School of Nursing, Post Masters Nurse Practitioner Program, September 1995

Instructor, Cochise College Nursing Program, Pharmacology Update, September 1988

Member of the American Society of Health-System Pharmacists Practice Management Advisory Group 1995-1997

Member of the American Society of Health-System Pharmacists Legal and Public Affairs Council 1997-1998

College liaison ASHP Student Forum 1998-2001

Member NABP Executive Committee 2001- 2007

NABP Chairperson 2006-2007

NABP President 2005-2006

NABP President-Elect 2004-2005

NABP Treasurer 2003-2004

Member, NABP Task Force on Quality of Internship 1999-2000

Member, NABP Committee on Law Enforcement and Legislation 2000-2001, 2008-2009, Chair 2009-2010, 2013-2014.

Member, NABP Government Affairs Committee 2002-2003

Member, NABP Data Resources and Utilization Task Force 2002-2003

Member, NABP EPIC Committee 2010-2012

Member NABP Virtual Manufacturers and Wholesalers Task Force 2012

Member NABP Task Force on Regulation of Pharmacist Care Services 2015

ACPE Board of Directors. Term July 2010-June 2016

Member ACPE Regulatory Advisory Committee on Continuing Education 2001-2004

Member ACPE Focus Group on Revision of Accreditation Standards and Guidelines.2005-2006

AACP Practice Experience Program Special Interest Group

Chair Elect 2001-2002

Chair 2002-2003

Immediate Past Chair 2003-2004

Educators Advisory Council, The Pharmacists Letter 2000-2004

Pharmacy Technician Certification Board, PTCB Certification Council 2006

Deans Advisory Council, University of Arkansas, for Medical Sciences 2013-

UNIVERSITY SERVICE: Advisor, Council of Student Professional Organizations-CPG 1999-2003

Member, Center for Community Outreach 1999-2005

Member, Honorary Degree Committee 1999-2005

Member, Student Promotion and Graduation Committee 1998-2005

Member, CPG Executive Team 1998-2005

Chair, CPG Experiential Education Council 1998-2003

Member, ACPE Self-Study Committee CPG- 1998-2005

Member, Curriculum Committee CPG- 1998-2005

Student-Faculty Liaison Chair CPG- 2002-2003

Member Scholarship/Awards Committee CPG- 2002-2005 (Chair 1998-2001)

TEACHING:

Introduction to Professional Practice: A three-quarter course involving didactic classroom activities with experiential learning at actual practice sites. Learning activities include presentations, writing, and critical thinking activities. 1998-2004

Topics in Healthcare: An elective seminar course that examines current topics in healthcare and their impact on pharmacy practice. Learning activities include presentations, writing and critical thinking activities. Course co-coordinator. 1999-2000

Professional Leadership and Management: An elective course that examines the nature of the healthcare delivery system and the issues that determine effectiveness of supervisors and their ability to lead. Course Coordinator. 2000-2004

Attitudes, Behaviors and Knowledge of Arizona Primary Care Clinicians Regarding Prescription Drug Abuse. Masters Thesis Co-Advisor Katie Shubin May 2005

Prescribing Patterns of Physicians Assistants: What factors influence their decisions to prescribe? Masters Thesis Co-Advisor Stacy Spritzer May 2000

Barriers to Filling Emergency Department Discharge Prescriptions PharmD. Project Co-Advisor for Michele Wilhardt PharmD. Candidate May 1998

Home Health Care: Attitudes of Home Health Care Nurses Working with PharmD. Students and Pharmacists at the Sierra Vista Community Hospital Project Co-Advisor for Patty Cepauskas PharmD. Candidate May 1997

Academic Appointment:

Instructor, January 1998

Assistant Professor July 1999

Associate Professor July 2004

HONORS:

Bowl of Hygiea Award 2018, AZPA

AZPA Hall of Fame Award, June 2014

Innovation and Integrity in Pharmacy Practice

President's Award, Medco Health Solutions 2010

AACP Innovations in Teaching Award, July 2002

Member Phi Lambda Sigma Pharmacy Leadership Society, Inducted May 2002

Arizona Pharmacy Association Faculty Excellence in Pharmacy Administration Award, June 2000

Preceptor of the Year, University of Arizona College of Pharmacy 1997

Elias Schlossberg Lecture Award from the Arizona Society of Hospital Pharmacists for sustained contributions to the profession July 1995.

Designated a Fellow of the American Society of Health-System Pharmacists, April 1994. (A credentialed award based on sustained excellence in Pharmacy Practice over a 10-year period)

Administrators Award of Excellence, Sierra Vista Community Hospital, March 1989 (Given annually to an individual department head for outstanding performance)

MILITARY:

Four years active duty in United State Air Force. Attained rank of Captain.

NOT RETAINED

PRESENTATIONS AND PUBLICATIONS

How to keep your current position, or prepare for the next one; the need for continuous professional development

Arizona Pharmacy Alliance Annual Meeting

Keynote Speaker

July 2009

Global manufacturers producing counterfeit drugs

Phoenix Business Journal

July 27, 2007

Counterfeit Medications and Their impact on Public Health

KAZ TV Live Interview, Pat McMahon Show

Phoenix, AZ April 2007

Anna Nicole Smith and Drug Interactions

KAZ TV Live Interview, Pat McMahon Show

Phoenix, AZ March 2007

Spring Cleaning, Time to Clean Out the Medicine Cabinet

Health Question Column

Arizona Republic March 2007

Beware of Counterfeit Medications

Health Question Column

Arizona Republic February 2007

Regulatory Agency Response to the IOM Report

Error Prevention and Quality Improvement

Scottsdale, AZ February 2007

NABP and State Board initiatives in compounding

Presentation, ASHP Midyear Clinical Meeting

Anaheim, CA December 2006

Implementation of Medicare Part D and the impact on Pharmacist Workload

Interview, East Valley Tribune

Scottsdale, January 2006

Pharmacologic management of risk for pre-term delivery

Houston Perinatal Educators

Houston, January 2006

Subcutaneous Anti-Emetic Therapy for Nausea and Vomiting of Pregnancy

Seminar for Obstetric Nurses

Good Samaritan Medical Center

Phoenix, October 2005

Federal Legislative Update 2005

CE Presentation at APA/AZSHP Annual Meeting

Maricopa June 2005

Review of Cases ASBP

Novo Nordisk CE Presentation
Phoenix May 2005

Federal Legislative Update 2004
CE Presentation at APA/AZSHP Annual Meeting
Scottsdale June 2004

Protecting Yourself from Prescription Errors
Interview Ch3 News
Phoenix, May 2004

Re-importation of Prescription Medication and Public Health Issues
Live Interview, KPNX Ch 12 News
Phoenix, March 2004

Up Close and Personal with the State Board, Current Regulatory Issues
Southwestern Clinical Pharmacy Seminar
Tucson, February 2004

Pharmacy Careers
Presentation to Healthcare Careers Students
ASU West
Phoenix, November 2003

Safety of Re-Importation of Prescription Medications
Live Interview Ch. 12 News
Phoenix, November 2003

Outdated Medications, Danger in the Home
Live Interview, KPHO Ch. 5 News
Phoenix, October 2003

Trends in Pharmacy Regulation
Presentation to AZSHP, Maricopa Medical Center
Phoenix, October 2003

Student Orientation: Use of the Internet and An Electronic Scavenger Hunt to Continue the Orientation Process
Poster Presentation
AACP Annual Meeting, Minneapolis, July 2003

Update On Federal Legislation
Presentation APA/AZSHP Annual Meeting
Tucson, June 2003

A Talk with the Pharmacist
Live Interview AZTV, Pat McMahon Show
Phoenix, June 2003

Where's the Pharmacist? Technology Re-Deploys the Pharmacist in the Prescription Filling Process
Poster Presentation NABP Annual Meeting, Philadelphia May 2003

Conferences and Special Requests: Up Close and Personal with the State Board of Pharmacy
MWU-CPG, Phoenix, April 2003

An Evening of Pharmacy Law
St. Josephs Hospital Phoenix, January 2003

Dangers of Using Pet Medications in Humans
Live Interview, Good Morning Arizona, Channel 3
Phoenix, Arizona Sept. 2002

Student Directed Experiential Learning in a Program of Continuous Competency Assessment
Raylene Rospond, Sandra Dirks, Dennis McAllister
AACP Innovations in Teaching Award Presentation, Kansas City, MO. July 2002

Introductory Practice Experience: An Opportunity for Early Professionalization
George MacKinnon, Dennis McAllister and Sara Anderson
American Journal of Pharmaceutical Education Fall 2001 pp 247

Regulatory and Legal Affairs Update
Law CE Presentation
St. Josephs Hospital, Phoenix, September 2001

A Case Study: Patient Confidentiality vs. Duty to Warn
Law CE Presentation
St. Josephs Hospital, Phoenix, September 2001

Medicines and You, Using them for Good Health
Presentation to Senior Citizens
Sun City West, July 2001

Building the Team for Seamless Care
Medication Error Team Presentation
Opening General Session APA/AzSHP Joint Meeting
Tucson, AZ July 2001

Pharmacy Careers
Interview on KFYY Radio, May 8, 2001

The Pharmacist Shortage
Interview in Arizona Republic, Sunday May 6, 2001

Regulatory Issues in Pain Management
Arizona Cancer Pain Initiative, American Academy of Pain Management
Mesa, AZ, February 2001
Tucson, April 2001
Phoenix, May 2001

Safety in the Pharmacy
Pharmacy Week Television Interview
Channel 3
Phoenix October 2000

Duty to Warn- A Case Study
AZSHP Law C.E. Presentation
Midwestern University
Glendale, AZ October 2000

Pharmacy Tools Through the Ages
High School Health Science Career Day
Midwestern University
Phoenix, October 2000

The Pharmacist Shortage
Channel 3 News Interview
Phoenix, AZ June 2000

Safe Medication Use
Honeywell Healthy Lifestyles Lunch Talk
Glendale, AZ June 2000

Protecting the Public and Pharmacists from Technicians
Western States Pharmacy Conference
Santa Fe, NM April 2000

History of Dosage Form Design
MWU Health Career Camp
Glendale, AZ March 2000

Public Health Issues in Cross Border Drug Purchasing
Interview, NBC Channel 12
Phoenix, AZ February 2000

Evolution of Dosage Forms
Guest Lecture- PS-1 Pharmaceutics Course
Glendale, AZ February 2000

Issues surrounding the proposed Medicare Drug Benefit
The Institute for National Health Policy and Research
Glendale, AZ February 2000

Internship and Clerkship: The legal and academic implications of the entry level Pharm.D. degree.
Preceptor Training Session (ACPE)
Phoenix, AZ February 2000

Update on Healthcare Regulatory Issues
MWU ASHP Student Chapter Guest Speaker
Glendale, AZ, January 2000

Safe Medication Use
National Pharmacy Week Interview
Channel 15(ABC)
Phoenix, AZ October 1999

Pre-licensure experience requirements, the disconnect between Academia and Regulation
NABP/AACP Joint Meeting
Vancouver, B.C. October 1999

Understanding the Clinical, Legal, and Ethical Issues in Pain Management
Panelist at the Arizona Coalition for Pain Management
Phoenix, Arizona October 1999

The Pharmacy Technicians Role in Error Prevention and Patient Centered Care

Presentation at the Arizona Pharmacy Association Annual Meeting
Tucson, Arizona June 1999

Case Based Preceptor Training

Joint Session with University of Arizona College of Pharmacy
Arizona Pharmacy Association Annual Meeting
Tucson, Arizona June 1999

Welcome to Clinical Practice

Keynote Address, White Coat Ceremony
Midwestern University College of Pharmacy Inaugural Class
November 1998

Your Corner Druggist, Your Medication Expert

Senior Citizen Community Education Lecture, Sun City, AZ
November 1998

Pharmacy Preceptor Training Workshop

Joint Program with University of Arizona College of Pharmacy
Phoenix June 1998, Tucson July 1998

Implementing Home Infusion Services in a Rural Community Hospital

Facilitator, Small Hospitals Networking Roundtable Session
ASHP Midyear Clinical Meeting, December 1997 Atlanta Ga.

"Using the Pharmaceutical Care Model for Risk Management"

Arizona Society of Healthcare Risk Managers
Casa Grande, AZ May 1997

"What you should tell your pharmacist"

Sierra Vista Herald Sunday Feature Interview, January 1997

PharmD. Experiential Rotations in Rural Community Hospitals

Facilitator, Small Hospital Networking Session
ASHP Midyear Clinical Meeting
New Orleans, LA December 1996

"Use of a Survey to Evaluate Physician and Nurse Opinions of Pharmacy Services in an Acute Care Hospital"

Poster presentation, AzSHP Annual Meeting
Tucson, AZ July 1996

"Evaluation of a Patient Self-Medication Program on an Acute Medical-Surgical Ward"

Poster Presentation, AzSHP Annual Meeting
Tucson, AZ July 1996

Cross Border Drug Purchasing, Economy and Safety Concerns

Sierra Vista Herald Sunday Feature Interview, June 1996

"Cancer Pain Management"

Casa De La Paz Hospice Staff Training
Sierra Vista, Arizona April 1996

Disease/Case Management: How to Use the Opportunity
Panel Discussion 29th Annual Southwestern Clinical Pharmacy Seminar
Tucson, AZ February 1996

"Preparing the Pharmacy for a Joint Commission Survey"
Third Edition, Reviewer 1996

"Pharmacy Technicians, The Key to Pharmacy's Future"
Opening Remarks, Cochise County Association of Pharmacy Technicians
November 1995

"Introduction to Health-System Pharmacy Practice"
Guest Lecture, University of Arizona College of Pharmacy
First Year PharmD. Students, Tucson, AZ, September 1995

"You, Your Medications, and Your Pharmacist, Communicate Before You Medicate"
Speech to Seniors Health Day, Sierra Vista, AZ, September 1995

" You, Your Medications, and Your Pharmacist, Communicate Before You Medicate"
Speech to Sierra Vista Rotary Club South, August 1995

AZSHP Elias Schlossberg Lecture
AzSHP Annual Meeting, Scottsdale AZ, July 1995

Arizona Conference on Implementing Pharmaceutical Care
Response to Keynote Address, January 28, 1995, Phoenix, AZ.

"Staffing pharmacies to meet the demands of patient-oriented care"
Management Consultation, "American Journal of Hospital Pharmacy", December 15, 1993, pp. 3024-3025

"Will Aircraft Fly Without Propellers? Or Can Pharmacy Operate Without A Formulary?"
Editorial, AzSHP Newsletter, August 1994, pp. 2

"Performance Improvement of Heparin Anti-Coagulation in a Rural Community Hospital"
Poster Presentation, AzSHP Annual Meeting, Tucson, Arizona, July 1994

"Development and Use of a Patient Encounter-Based Pharmacy Department Staffing Standard at a Rural Community Hospital"
Poster Presentation, AzSHP Annual Meeting, Tucson, Arizona, July 1994

"Positioning the Pharmacy for Patient Focused Care"
Workshop Presented at AzSHP Annual Meeting, Tucson, Arizona, July 1994

"Cross Border Drug Purchasing: Risks and Benefits"
Pima County Public Health Nurses, Tucson, Arizona, November 1993

"Introduction to Hospital Pharmacy"
Guest Lecture, University of Arizona College of Pharmacy
First year PharmD. Students, September 1993, September 1994

"How to Get a Job"
Student Program at AzSHP Annual Meeting, Scottsdale, Arizona, July 1993

"JCAHO Medication Use Indicators"

Workshop Presented at AzSHP Annual Meeting, Scottsdale, Arizona, July 1993

"Effective Use of Medications"

Interview, KTAN 1470, National Pharmacy Week
October, 1992

"Pharmacy Care Plan for Patient Assessment and Outcome Measurement"

Poster Presentation, AzSHP Annual Meeting, Tucson, Arizona, July 1992

"Implementing Pharmaceutical Care"

Responder Panel, Arizona Hospital Association Annual Meeting, May 1992

"Competency-Based Employee Evaluation System"

Poster Presentation, AzSHP Annual Meeting, Tucson, Arizona, July 1990

"I Wish I Were an Auto Mechanic"

AzSHP Newsletter Editorial, June 1990

"Pharmacy-Based Medication Administration Team in a Rural Community Hospital"

"American Journal of Hospital Pharmacy", October 1987, pp. 2296-8

"Patient Profiling and Compliance Monitoring: It Can Be Done!"

USAF Annual Pharmacy Seminar, San Antonio, Texas, 1978

NOT RETRAINED